

E-01345A-11-0224

ORIGINAL



0000130157

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99608

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Linda Last: Navasaitis

Account Name: Linda Navasaitis

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85006

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

9/30/11 Consumer is in opposition the requested APS rate increase. She pays more in fees than in the actual electric usage.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/11 Comments noted for the record and docketed.

End of Comments

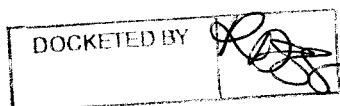
Date Completed: 9/30/2011

Opinion No. 2011 - 99608

Arizona Corporation Commission

DOCKETED

SEP 30 2011



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

SEP 30 A 10:36

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99606

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Bonnie**

Moore

Account Name: Bonnie Moore

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

9/30/11 No for increase. Having a rough enough time paying bills.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/11 Comments noted for the record and docketed.

End of Comments

Date Completed: 9/30/2011

Opinion No. 2011 - 99606

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99603

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Brenda**

Day

Account Name: Brenda Day

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

9/30/11 consumer responding to the AARP article she received. I'm in opposition of the rate increase every customer would not appreciate such a hike. How many more rate hikes can we take. It's a terrible time to increase rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/11 Comments noted for the record and docketed.

End of Comments

Date Completed: 9/30/2011

Opinion No. 2011 - 99603

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99605

Date: 9/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Pulzer

Account Name: John Pulzer

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Black Canyon City

CBR:

State: AZ Zip: 85324

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

9/30/11 consumer responding to the AARP article he received. He opposing the request and asked why is APS asking for more monies. He feels with the state and his own economy another 6% to 10% is ludicrous at this time by APS.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/11 Comments noted for the record and docketed.

End of Comments

Date Completed: 9/30/2011

Opinion No. 2011 - 99605
